



 **VENICE TOURS OFFICES**

 **MEETING POINT**

1. Campo Santa Maria del Giglio, In front of Gritti Palace
2. San Moisè Church, n° 1456, in front of Bauer Hotel
3. St. Mark's Square - clock tower near the white building with the blue clock facade (close to Change office)
4. Yellow box in front of the Prisons' Palace, close to Ponte della Paglia (between Doge's Palace and Hotel Danieli)



TOURS DEPARTURE ARE SCHEDULED 15 MINUTES AFTER MEETING TIME

# VENICE CITY MAP

## TERMS & CONDITIONS

**ART. 1 APPLICABLE NORMS:** The tourist package is organized and operated by 4M by Venice Tours S.r.l., a fully licensed tour operator authorized on 19/07/2016 n. 2110. The contract is regulated by the Legislative Decree No. 206 of September 6th 2005, and by the international Convention, Law No. 1084/1977.

**ART. 2 CONTRACT CONTRIBUTION:** This contract comprises these general conditions and the printed programme.

**ART. 3 PRICE - REVISION:** The programme indicates the price of the tourist package. Prices include: transportation as mentioned, guide service, entrance fee and Vat. Prices do not include: personal extras and all items not mentioned in the program. Venice Tours reserves the right to change the price or schedule of their tours at any time.

**ART. 4 INSURANCE:** The agency organizing the tours possesses an insurance policy in compliance with the laws in force of the Italian law. Insurance Policy Unipol 1/39298/319/81747626/12

**ART. 5 THE ORGANISER'S RESPONSIBILITY** the Organizer's responsibility towards the Client for any damage caused by lacking or inaccurate fulfilment of the obligation of this contract will be regulated by the laws and international standards described in article 1. Therefore, for no reason may the organizer's responsibility towards the Client exceed the limits described by these laws and regulations concerning the damage caused. The Travel agent (Vendor) where the original reservation is made does not have any responsibility concerning the organization of the package and only responds to matters linked to his ability as an intermediary and however according to the limits of the abovementioned documents. The Organizer and Vendor will not have any responsibility for non-fulfillments of the conditions caused by the Client or due to force majeure. In addition the Organization will not be held responsible for damage for services offered by unknown third parties that are not part of the package and derive from the Client's autonomous initiatives during the trip.

**ART. 6 COMPLAINTS** Any inadequacy in executing this contract must be reported swiftly to the Organizer, its local representative of the holiday guide by the Client to enable them to find a solution as quickly as possible. The Client must also file his complaint in writing by means of registered mail addressed to the Organizer and the Vendor not more than ten days from the date of the excursion. You are kindly requested to immediately notify 4M by Venice Tours S.r.l. by writing.

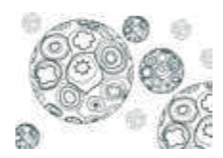
**ART. 7 CANCELLATION TERMS:** Within 3 days prior to date of the service: full refund; Within 2 days prior to date of the service: 50% penalty; Within 1 day prior to the date of service: full penalty. Late arrivals and No-Shows: full penalty. For cancellations resulting directly or indirectly from any occurrence or conditions beyond its control, the organizing Agency shall fully refund the customer. PLEASE NOTE: We can't delay departure times of any of our tours/transfers due to late arrivals and we reserve the right to cancel your reservation if you do not arrive at the meeting point on time. Refunds cannot be provided for non-arrivals. If you are unsure of meeting points, please do not hesitate to contact us for guidance.

**ART. 8 COMPETENT FORUM** The Forum of Venice will be the only competent forum for any controversy. All detailed terms foreseen by art. 69 of L.R. 33/2002 are available at 4M by Venice Tours office. Technical Organizers: 4M by Venice Tours S.r.l. Insurance Policy Unipol 1/39298/319/81747626/12 - Autoriz. Città Metropolitana di Venezia. 2110 del 19/07/2016 Sede legale: San Marco, 1130 - 30124 The program has been forwarded to the Città Metropolitana di Venezia on August 18th 2016 and it is valid from September 1st 2016 until October 31st 2018. Venezia C.F. e P.I 04351870276 - REA VE-404376 - Capitale Sociale € 20.000,00, versati € 10.500,00 Comunicato alla città metropolitana in data 26.07.17

**The tours are not fully accessible for wheelchair users or people with walking disabilities**  
**- Audioreceiver devices are included in case of groups over 10 people**  
**- Tour do not operate in case of exceptional high tide or in case of religious functions for the Basilica (in these cases it can be postponed the day after otherwise it will be refunded) - For the visit of the Basilica proper clothing is required (no shorts or tank tops)**  
**- For security reasons sacks, bags or knapsacks are not allowed inside the Basilica - Comfortable shoes suggested - The tour is not considered private but it is shared with other guests not belonging to the same party**

## ISLANDS

### GEMS OF THE LAGOON MURANO & BURANO



**Murano and Burano** are the most famous and traditional tourist destinations among the small islands in the Lagoon: this excursion will give you the opportunity to enjoy a very relaxed trip. First stop, after a fascinating **boat ride in the Lagoon** dominated by Nature, will be **Murano** known throughout the world for its glassmaking Art. You will **visit a Furnace to see glass products** being made. During the visit you will have the opportunity to buy a piece of the local production on site. The tour will then continue towards **Burano** the island famous for its lace-making and for the brightly-coloured fishermen's houses. Getting off the boat you will be in a green lane and after a short walk you will arrive to the Island main Square. The tour includes the service of a specialized official tour leader which provides some information on board and assistance on the islands. With this special excursion you will have more time to stay in **Burano** which is probably the most charming island in the lagoon, arriving in this Island **for lunch time** you will also have the opportunity to choose one of the picturesque locations for a quick lunch (not included in the price of the ticket) living the relaxed atmosphere of this venue. The departure and arrival time is perfect for those who's accommodation is outside from city center.



**Meeting time:** 10:45am  
**Avaibility:** From 01/04 to 31/10  
**Languages:** EN, FR, ESP, DE, IT.  
**Duration:** 4.30 hr  
**Adult:** € 20,00  
**Child:** FREE under 3 years.

## ST'S MARK SQUARE

### JUMP THE QUEUE

### DOGE'S PALACE AND ST'S MARK SQUARE PALACES



**Meeting time:** Summer: 10:30am - 2:30pm Winter: 10:30am  
**Avaibility:** from 01/04 to 31/03/18  
**Languages:** EN, FR, ESP, DE (IT only Saturday)  
**Duration:** 1 hr  
**Adult:** € 36,00  
**Child:** FREE under 3 years.



**Meeting time:** 11:30am  
**Avaibility:** from 01/04 to 31/03/18  
**Languages:** EN, FR, ESP, DE, (IT only Saturday)  
**Duration:** 1 hr  
**Adult:** € 24,00  
**Child:** FREE under 3 years.

## GOLDEN BASILICA

A guided tour in one of the most majestic cathedrals of the world! The Guide will show the **masterpieces of byzantine art**, unique of its kind in Italy, you'll have the pleasure to savour beautiful gold mosaics and marble inlays of the floors, sitting comfortably while our guide will show you the represented biblical scenes, the history and the particularities of this ancient basilica. Admire The **Pala d'oro**, exquisite example of the byzantine art with its thousands of gems and precious stones; enjoy the view of the Treasury, a splendor of the religious art collected along the centuries. Thanks to the special collaboration with the Curia of Venice you will enjoy privileged access avoiding the queues.

## WALKING TOURS

### VENICE AND ITS ROOTS



A qualified and experienced guide will escort you, walking, through the millennium of life of the Serenissima Republic, recalling the past full of charm of this unique city (no entries). **Piazza San Marco - Origins**, history and description of the main monuments: Basilica San Marco, Palazzo Ducale, Bell Tower, Clock Tower and Procuratie. Santa Maria Formosa - History and anecdotes related to this wonderful and characteristic square. Campo SS. Giovanni e Paolo - The **"Pantheon" of Venice**, the Great School of Charity, the Captains of fortune. **Marco Polo's House** and Malibran Theatre - **Anecdotes and past and recent history** cross each other in this beautiful corner of Venice. Return to San Marco through the Mercerie, vital connection between Rialto and San Marco and the main street for the city shopping.

**Meeting time:** 8:45am  
**Avaibility:** from 01/04 to 31/03/18  
**Languages:** EN, FR, ESP, DE, (IT only Saturday)  
**Duration:** 1.30 hrs. approx.  
**Adult:** € 25,00  
**Child:** FREE under 3 years.

### DISCOVER THE UNUSUAL VENICE



You will enjoy a panoramic **walking** tour (no entrance foreseen) with the Tourist **Guide** of the area between Piazza San Marco and the Rialto **Bridge**, through a **labyrinth of little canals**, and sites of historic and artistic interest, passing by some special places. Route: **Teatro la Fenice** ("The Phoenix"), one of the most famous opera house in Europe, the site of many famous operatic premieres; **Scala del Bovolò**, an unique spiral staircase with a plethora of arches; **Rialto Bridge** and its typical shops, one of the architectural icons of Venice.

**Meeting time:** 3:30pm  
**Avaibility:** from 01/04 to 31/03/18  
**Languages:** EN, FR  
**Duration:** 1.20 hr  
**Adult:** € 22,00  
**Child:** FREE under 3 years.

EN, FR (every day) - DE (Mon - Fr)  
 ESP (Tues, Wed, Thur, Sat, Sun)

## GONDOLA

### CHARMING GONDOLA RIDE



An exciting **gondola ride** in Venice that will take you along the canals of this magical city. Enjoy the gondola cruise through the Venice most secluded waterways passing under small bridges and along **part of the Grand Canal!** During your pleasant gondola ride you will admire the Mozart House passing by the worldwide famous La Fenice Theatre proceeding along the Rio (Canal) "De le Ostreghe" leading into the most charming part of the Gran Canal, where you will admire the Peggy Guggenheim Collection. Once reached the **Salute Church** and **Punta della Dogana** you will enjoy a quick unique breathtaking view of the Doges Palace and of St. Marks' Belltower. During this amazing gondola tour you will have the most beautiful views of Venice. Gondola shared.

**Meeting time:** 10:45am - 3:45pm  
**Avaibility:** from 01/04 to 31/03/18  
**Languages:** on gondola there is no commentary  
**Duration:** 30 min.  
**Adult:** € 32,00

### ROMANTIC GONDOLA SERENADE



Try this **gondola serenade** for a real Venetian experience. Just sit back and relax on a beautiful gondola while being **serenaded** with **traditional Italian songs** by an entertaining troupe of local musicians and singers. On this 30-minute ride along the Grand Canal, you have the opportunity to admire some of Venice's most beautiful locations, including **ancient palaces** and **splendid bridges**, all in the capable hands of an experienced gondolier. To make an already memorable journey unforgettable, musicians join your flotilla of gondolas. They perform well-known tunes from Italian films and popular culture, infusing their own unique flair into time-honored traditions. Gondola shared.

**Meeting time:** Summer: 5:15pm - 6:15pm Winter: 3:15pm  
**Avaibility:** from 01/04 to 31/10 01/11 to 31/03/18  
**Languages:** on gondola there is no commentary  
**Duration:** 30 min.  
**Adult:** € 41,00

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